



INFORMATION REQUEST NOTICE

**2024 YEAR END**

**TO ALL MOBILE TELEPHONY OPERATORS  
(GSM & VoIP)**

Pursuant to Sections 64–66 of the Nigerian Communications  
ACT, 2003.

**NAME OF OPERATOR:** \_\_\_\_\_

**SECTION A. CONTACT INFORMATION**

**1. Company Details:**

Legal Name:	
Operating Or Trade Name:	
Address:	
City:	State:
Telephone(s):	
Email:	Website:
<i>List corporate branches below (if any)</i>	

**2. Contact Person/Focal Point (Handling Statistical Data):**

- (a) Name:.....
- (b) Designation:.....
- (c) Telephone(s): Fixed:..... Mobile:.....
- (d) E-mail Address: .....

**3. Date of Commencement of Service: .....**

**4. Operational Status: .....**

**SECTION B. NETWORK DATA**

**5. Number and location of towers owned across the State in Nigeria (Please do not report leased or collocation sites and attach a breakdown of this information per State) as at December 31, 2024:**

<i>Please Specify the Number and location of towers owned across the States in Nigeria</i>							
<i>State</i>	<i>Number</i>	<i>State</i>	<i>Number</i>	<i>State</i>	<i>Number</i>	<i>State</i>	<i>Number</i>
Abia		Delta		Kaduna		Ogun	
Adamawa		Ebonyi		Kano		Ondo	
Akwa Ibom		Edo		Katsina		Osun	
Anambra		Ekiti		Kebbi		Oyo	
Bauchi		Enugu		Kogi		Plateau	
Bayelsa		FCT		Kwara		Rivers	
Benue		Gombe		Lagos		Sokoto	
Borno		Imo		Nassarawa		Taraba	
Cross River		Jigawa		Niger		Yobe	
Zamfara							
<b>Total</b>							

Location in States should be included in your attachment i.e if Abia State has 10 towers that means the location of these towers should be stated to sum up the 10 towers referred to.

*\* Please use additional paper if required*

*\*Data should be in numerical value*

**6a. Number of 2G ONLY Base Stations as at December 31, 2024.**

<i>Please Specify the Number Of 2G Base Stations Per State:</i>							
<i>State</i>	<i>Number</i>	<i>State</i>	<i>Number</i>	<i>State</i>	<i>Number</i>	<i>State</i>	<i>Number</i>
Abia		Delta		Kaduna		Ogun	
Adamawa		Ebonyi		Kano		Ondo	
Akwa Ibom		Edo		Katsina		Osun	
Anambra		Ekiti		Kebbi		Oyo	
Bauchi		Enugu		Kogi		Plateau	
Bayelsa		FCT		Kwara		Rivers	
Benue		Gombe		Lagos		Sokoto	
Borno		Imo		Nassarawa		Taraba	
Cross River		Jigawa		Niger		Yobe	
Zamfara							
<b>Total Number of 2G Base Stations in Nigeria</b>							

**6b. Number of 3G ONLY Base Stations as at December 31, 2024.**

<i>Please Specify the Number Of 3G Base Stations Per State:</i>							
<i>State</i>	<i>Number</i>	<i>State</i>	<i>Number</i>	<i>State</i>	<i>Number</i>	<i>State</i>	<i>Number</i>
Abia		Delta		Kaduna		Ogun	
Adamawa		Ebonyi		Kano		Ondo	
Akwa Ibom		Edo		Katsina		Osun	
Anambra		Ekiti		Kebbi		Oyo	
Bauchi		Enugu		Kogi		Plateau	
Bayelsa		FCT		Kwara		Rivers	
Benue		Gombe		Lagos		Sokoto	
Borno		Imo		Nassarawa		Taraba	
Cross River		Jigawa		Niger		Yobe	
Zamfara							
<b>Total Number of 3G Base Stations in Nigeria</b>							

**6c. Number of 4G ONLY Base Stations as at December 31, 2024.**

<i>Please Specify the Number Of 4G Base Stations Per State:</i>							
<i>State</i>	<i>Number</i>	<i>State</i>	<i>Number</i>	<i>State</i>	<i>Number</i>	<i>State</i>	<i>Number</i>
Abia		Delta		Kaduna		Ogun	
Adamawa		Ebonyi		Kano		Ondo	
Akwa Ibom		Edo		Katsina		Osun	
Anambra		Ekiti		Kebbi		Oyo	
Bauchi		Enugu		Kogi		Plateau	
Bayelsa		FCT		Kwara		Rivers	
Benue		Gombe		Lagos		Sokoto	
Borno		Imo		Nassarawa		Taraba	
Cross River		Jigawa		Niger		Yobe	
Zamfara							
<b>Total Number of 4G Base Stations in Nigeria</b>							

**6d. Number of 5G ONLY Base Stations as at December 31, 2024.**

<i>Please Specify The Number Of 5G Base Stations Per State:</i>							
<i>State</i>	<i>Number</i>	<i>State</i>	<i>Number</i>	<i>State</i>	<i>Number</i>	<i>State</i>	<i>Number</i>
Abia		Delta		Kaduna		Ogun	
Adamawa		Ebonyi		Kano		Ondo	
Akwa Ibom		Edo		Katsina		Osun	
Anambra		Ekiti		Kebbi		Oyo	
Bauchi		Enugu		Kogi		Plateau	
Bayelsa		FCT		Kwara		Rivers	
Benue		Gombe		Lagos		Sokoto	
Borno		Imo		Nassarawa		Taraba	
Cross River		Jigawa		Niger		Yobe	
Zamfara							
<b>Total Number of 5G Base Stations in Nigeria</b>							

**7. Infrastructure Deployment:**

<i>Type Of Infrastructure/ Transmission Facility</i>	<i>Size Deployed</i>	
	<i>As at December 2023</i>	<i>As at December 2024</i>
Cable Network (in Km)		
Fibre Optics Network (in Km) Owned: <b>NOT leased.</b> a) On-land b) Submarine		
Microwave Radio (in Km)		
Number of Trunks (E1) in use		
Number of Owned Lines in use ( <i>in Numeric</i> )		
Number of Gateways in use		

**SECTION C: SUBSCRIBER & SERVICES DATA**

**8. Type and Number of Subscribers:**

S/N	Subscriber Category	Number of Subscribers (as at 31 <sup>st</sup> December)	
		2023	2024
(a)	Installed capacity		
(b)	Connected Lines:		
(c)	Total Active Subscriptions		
(d)	Active Subscriptions: Prepaid Post-paid		
(e)	Total Active Subscriptions per Gender (State)		
	<b>Male</b>		
	<b>Female</b>		
(f)	Total Number of Active Subscriptions Per State		
(g)	Total Number of Active Subscriptions Per Region: <ul style="list-style-type: none"> <li>• <i>South South</i></li> <li>• <i>South West</i></li> <li>• <i>South East</i></li> <li>• <i>North West</i></li> <li>• <i>North East</i></li> <li>• <i>North Central</i></li> </ul>		
(h)	Number of Machine-to-Machine Subscriptions		
(i)	Number of data-only mobile- broadband subscriptions (dongles)		
	<b>Bundled Telecommunications services</b>		
(j)	Total Connected bundled Data and Voice subscriptions		
(k)	Total Active bundled Data and Voice subscriptions		

- ❖ *This is the number of mobile-cellular machine-to-machine subscriptions that are assigned for use in machines and devices (cars, smart meters, and consumer electronics) for the exchange of data between networked devices and are not part of a consumer subscription. Mobile dongles and tablet subscriptions should be excluded.*
- ❖ *This is the subscriptions to mobile-broadband services that allow access to the open internet via hypertext transfer protocol (HTTP) and in which data services are contracted together with voice services (mobile voice and data plans) or as an add-on package to a voice plan. Data and Voice mobile-broadband subscriptions with specific recurring subscription fees for internet access are included regardless of actual use. Prepaid and pay-per-use data and voice mobile-broadband subscriptions should only be counted if they have been used to access the internet in the last 3months. M2M subscriptions are excluded. The indicator includes subscriptions to mobile networks that provide download speeds of at least 256 kbit/s and excludes lower-speed technologies such as GPRS, EDGE and CDMA.*

**9. Number of Registered SIM-Based Subscribers & Registration Centers**

(a)	Total Number of Registered SIM- Based Subscribers (as at Dec, 2024)	
(b)	Total Number of Registration Centers (as at Dec, 2024)	
(c)	Total Number of Registration Centers Per Region (as at Dec, 2024)	
	South South	
	South West	
	South East	
	North West	
	North East	
	North Central	

10. Number Of Subscribers by Services Offered:

S/N	Service Category	Number of Subscribers (as at 31 <sup>st</sup> December)	
		2023	2024
(a)	Average internet Speed delivered to subscribers		
(b)	<b>Mobile-broadband Internet traffic</b>		
	<ul style="list-style-type: none"> <li>• Within the Country</li> </ul>		
	<ul style="list-style-type: none"> <li>• Outside the Country</li> </ul>		
(c)	<b>Number Of Subscribers by Internet Speed</b>		
1.	256kbps to < 2 mbps		
2.	2mbps to < 10mbps		
3.	10mbps & above		
(d)	Subscriber Matrix ✓ Government ✓ NGOs ✓ Multinationals ✓ Schools & Research Institutions ✓ Residential/Individual ✓ Private Businesses ✓ Cybercafés ✓ Hospitals & Medical Research ✓ Public Libraries ✓ Military ✓ Public Security Services ✓ Others [Please Specify]		
(e)	<b>Distribution of Mobile Phone Devices</b>		
1.	Number of Network Subscribers of Smart Phones		
2.	Number of Network Subscribers of Feature Phones		
3.	Number of Network Subscribers of Basic Phones		



(f)	<b>Cost of Device</b>		
1.	Average cost of Smart Phone		
2.	Average cost of Feature Phone		
3.	Average cost of Basic Phone		
4.	Average cost of internet dongle		

- ❖ *Subscriptions to dedicated data services over a mobile network which are purchased separately from voice services either as standalone services [e.g. a modem/USB/dongle] or as an add-on data package to voice service which requires additional subscription.*

**11. Number of Registered SIMs successfully linked to NIN as at December 2024**

<b>Number of Registered SIMs successfully linked to NIN as at December 2024</b>							
<i>State</i>	<i>Number</i>	<i>State</i>	<i>Number</i>	<i>State</i>	<i>Number</i>	<i>State</i>	<i>Number</i>
Abia		Delta		Kaduna		Ogun	
Adamawa		Ebonyi		Kano		Ondo	
Akwa Ibom		Edo		Katsina		Osun	
Anambra		Ekiti		Kebbi		Oyo	
Bauchi		Enugu		Kogi		Plateau	
Bayelsa		FCT		Kwara		Rivers	
Benue		Gombe		Lagos		Sokoto	
Borno		Imo		Nassarawa		Taraba	
Cross River		Jigawa		Niger		Yobe	
Zamfara							
<b>Total</b>							

**SECTION D: TRAFFIC DATA**

**12. Voice Traffic:**

(a) Local and National Telephone Traffic

<i>Period</i>	<i>Type Of Traffic</i>	<i>Amount Of Traffic (In Paid Minutes)</i>		
		<i>On-Net</i>	<i>Across Network</i>	<i>Total</i>
<b>2023</b>	Outgoing			
	Incoming			
	Transit			
<b>2024</b>	Outgoing			
	Incoming			
	Transit			

❖ *This is the total number of minutes made by mobile subscribers within a country [including minutes to fixed telephone /mobile phones subscribers]*

(b) Mobile to Fixed Traffic

<i>Type Of Traffic</i>	<i>2023</i>	<i>2024</i>
Outgoing		
Incoming		
<b>Total</b>		

(c) Mobile to Mobile Traffic

<i>Type Of Traffic</i>	<i>2023</i>	<i>2024</i>
Outgoing		
Incoming		
<b>Total</b>		

(d) Outgoing/Originating Mobile Minutes To International  
[Classification by Country/Region:]

Country/Region	Amount (In Paid Minutes)			
	2023		2024	
	Outgoing	Incoming	Outgoing	Incoming
United Kingdom				
United States, Canada & North America				
Europe				
South America / Caribbean				
Asia/Pacific				
Africa				
Middle East				
Total				

(e) Number of Roaming minutes

Type Of Traffic	2023	2024
In-Coming		
Out-going		
<b>Total</b>		

Number of Countries with which there is a Country-level Roaming Agreement		
---	--	--

Total West African Regional Traffic (ECOWAS)	2023	2024
<b>Incoming</b> to National Mobile Networks ( <i>Minutes</i> )		
<b>Outgoing</b> to National Mobile Networks ( <i>Minutes</i> )		

**13a. SMS Messages: Local and National Outgoing/Incoming**

<i>Period</i>	<i>Type Of Traffic</i>	<i>No of SMS Messages (As At 31<sup>st</sup> December)</i>		
		<i>On-Net</i>	<i>Across Network</i>	<i>Total</i>
<b>2023</b>	Outgoing			
	Incoming			
	Transit			
<b>2024</b>	Outgoing			
	Incoming			
	Transit			

**13b. SMS Messages: International Outgoing/Incoming**

<i>Type</i>	<i>Number ( As At 31<sup>st</sup> December)</i>	
	<b>2023</b>	<b>2024</b>
Outgoing		
Incoming		
Transit		
<b>Total</b>		

**13c. MMS Messages:**

<i>Type</i>	<i>Number ( As At 31<sup>st</sup> December)</i>	
	<b>2023</b>	<b>2024</b>
Outgoing		
Incoming		
Transit		
<b>Total</b>		

**13d. Used International Internet Bandwidth (traffic), in Mbits**

<i>Used International Internet Bandwidth(traffic), in Mbits (As At 31<sup>st</sup> December)</i>	
<b>2023</b>	<b>2024</b>

- ❖ *Total number of MMS sent, both to national and international destinations.*
- ❖ *This is the average traffic load (expressed in Mbit/s) of international fibre-optic cables and radio links for carrying internet traffic. The average should be calculated over the 12month period of the reference year and should take into consideration the traffic of all international internet links. If the traffic is asymmetric, then the average incoming traffic load should be provided.*

**13e. Lit/equipped international Bandwidth, in Mbits**

<i>Lit/equipped international Bandwidth, in Mbits (As At 31<sup>st</sup> December)</i>	
<i>2023</i>	<i>2024</i>

**14f. Mobile- broadband internet traffic (outside the country, roaming out)**

<b>Mobile- broadband internet traffic (roaming out) (As At 31<sup>st</sup> December)</b>	
<i>2023</i>	<i>2024</i>

**SECTION E: CONSUMER PRACTICE REGULATIONS**

**14.**

Consumer Issues	Yes	No
Is your Company aware of the Consumer Code of Practice Regulations, 2007 (General Code)?		
Does your Company have channels through which consumers can lodge complaints and seek redress (customer care helplines and customer care Centre's)		

*\*\* Please use additional paper if required*

**SECTION F: FINANCIAL DATA**

**Please ensure all sections are duly completed. Where exact figures are not available, please provide estimates and indicate accordingly rather than leave blank.**

**15. Average Revenue Per User (ARPU)**

<i>S/N</i>	<i>Average Revenue Per User (ARPU)</i>	<i>2023</i>	<i>2024</i>
<b>1.</b>	<i>ARPU</i>		

**16. Revenue: (=N= Million)**

<i>S/N</i>	<i>Revenue Source</i>	<i>Amount (N million as at 31<sup>st</sup> December)</i>	
		<i>2023</i>	<i>2024</i>
<b>1.</b>	Retail Revenues (retail revenues from mobile communications excluding device revenues and VAT)		
<b>2.</b>	Connection Charges		
<b>3.</b>	Access Charges		
	a) Local		
	b) Roaming		
<b>4.</b>	Monthly Subscription		
<b>5.</b>	Voice Calls		
	a) Local		
	b) International		
<b>6.</b>	Data Services		
<b>7.</b>	Other Services		
	Total		

**17. Operating Costs: (=N= Million)**

S/N	Cost Centre	<i>Amount (N million as at 31<sup>st</sup> December)</i>	
		<b>2023</b>	<b>2024</b>
1.	Personnel		
2.	Interconnection		
	a) Local		
	b) International		
3.	Energy (electricity, etc)		
4.	Recharge cards cost		
5.	International Bandwidth cost		
	a) Satellite		
	b) Submarine Cable		
	c) Others		
6.	Spares		
7.	Others		
	Total		



**18. Assets: (=N= million)**

<i>Item</i>	<b>2023</b>	<b>2024</b>
<b>a. Fixed Assets (less depreciation)</b>		
Switching Equipment		
Transmission Equipment/Facilities		
Air-interface Equipment (BTS etc)		
Motor Vehicles		
Land & Building		
IT Equipment		
Electricity Generators		
Other Fixed Assets		
Net Fixed Assets		
<b>b. Current Assets</b>		
a. Value of Stock		
b. Account Receivable from:		
i. Local Sources		
ii. Abroad		
c. Bank and Cash Balances		
d. Prepaid Expenses		
e. Other Current Assets		
<b>c. Other Assets</b>		
Consultancy, Insurance and Pension Funds		
Miscellaneous		
<b>TOTAL</b>		

**29. Investments in Telecommunications Network and Infrastructure: (=N= million)**

<i>Item</i>	<i>2023</i>	<i>2024</i>
<b>TOTAL</b>		

❖ *Annual Investments in telecommunication services refers to the investment during the financial year made by licensees providing telecommunications network and / or service for acquiring or upgrading telecommunication (CAPEX)*

**SECTION G: STAFF PROFILE**

**21. Category and Number of Staff:**

<i>S/N</i>	<i>Category of Staff</i>	<i>Number of Staff (2024)</i>			
		<i>Nigerian</i>		<i>Expatriate</i>	
		<i>Male</i>	<i>Female</i>	<i>Male</i>	<i>Female</i>
(a)	Managerial				
(b)	Senior Technical				
(c)	Junior Technical				
(d)	Others				
<i>Total</i>					

**SECTION H: BUSINESS OUTLOOK QUESTIONS**

22. State the problems encountered by your company during the period.

(i) Business outlook (*please state*):

(ii) Give reasons (*use additional papers if required*):

**SECTION I: CHALLENGES**

23. Please indicate the major challenges facing your organization; Please Select Applicable Options (0 for low and 5 for high)

Item	Rating					
	Low					High
1. Achieving adequate bandwidth	0	1	2	3	4	5
2. Insufficient trunks (E1s/Owned lines, etc)	0	1	2	3	4	5
3. Quality of service	0	1	2	3	4	5
4. Logistics and network operations	0	1	2	3	4	5
5. Interconnectivity	0	1	2	3	4	5
6. Security (Hackers and network abuse)	0	1	2	3	4	5
7. Access to capital and funding	0	1	2	3	4	5
8. High cost of funds	0	1	2	3	4	5
9. Staff loyalty and retention	0	1	2	3	4	5
10. Inadequate skilled manpower	0	1	2	3	4	5
11. Unfair competition	0	1	2	3	4	5
12. Inadequate industry regulation	0	1	2	3	4	5
13. Low level of patronage	0	1	2	3	4	5
14. Customer churn (migration of users to other networks)	0	1	2	3	4	5
15. Knowing what users want	0	1	2	3	4	5

16. Appropriate pricing of services	0	1	2	3	4	5
17. User or subscriber ignorance	0	1	2	3	4	5
18. Poor national infrastructure (utilities)	0	1	2	3	4	5
19. Physical security (staff and equipment)	0	1	2	3	4	5
20. High duty and tariffs on imports	0	1	2	3	4	5
21. Multiple taxation	0	1	2	3	4	5
22. Deregulation and privatization	0	1	2	3	4	5
23. Multiple Regulation	0	1	2	3	4	5
24. Disruptive telecom services e.g. WhatsApp, Facebook	0	1	2	3	4	5
25. Downtime rectification time	0	1	2	3	4	5
26. Regulatory delays	0	1	2	3	4	5
27. Others (please use additional sheets where necessary)	0	1	2	3	4	5

**SECTION J:        REMARKS**

**24.** Please indicate constraints and suggestions for improving Operator-Regulator relationships (use additional papers if required):

-----

-----

-----

-----

-----

-----

Thank You